



# PARTNERING IN YOUR GROWTH STRATEGY

**What LPL and CGAN Can Achieve Together**

Presented by Gary Carrai, EVP,  
LPL Advisor Business Strategy

# AGENDA

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**02** Recent industry  
activity and trends  
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**03** How is LPL different than  
other custodians, broker  
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institutions?  
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**04** How can LPL help make you  
more competitive?  
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**05** Where is LPL headed, what's  
on the horizon? How can we  
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**06** Q&A

# LPL Overview

## 1989

LPL is founded through the merger of Linsco and Private Ledger

## \$1T+

Brokerage and advisory client assets, serviced or custodied

## 21K+

Financial professionals serviced

## Fortune 500

Ranked 442 on the 2022 Fortune 500 list

### Growing big by thinking small

We believe in cultivating an environment for our advisors that feels like a community with a sense of belonging that enables you and your business to grow.



### Industry Leading Performance

Our advisor retention rate and NPS scores have continued to improve throughout our growth



### Investing in What Matters

We invest millions of dollars each year in key growth areas, like technology and service, to ensure financial professionals thrive—now and in the future.



**PERSONALIZED  
SERVICE**



**INNOVATIVE  
TECHNOLOGY**



**OBJECTIVE MARKET  
RESEARCH**



**DEDICATED  
SUPPORT**

# Our vision is to become the leader across the entire advisor-centered marketplace



## Meeting advisors where they are in the evolution of their practices

Deepen our participation across traditional independent and third-party bank channels

—  
Redefine our industry with transformative RIA Custody



## Helping advisors differentiate and win end-clients

Create a leading end-to-end platform for advisors

—  
Develop and enhance end-client experiences



## Delight advisors and their clients with industry-leading experiences

Transform our service model into a customer care model

—  
Drive performance, efficiency and scale with a real-time, digital operating model

—  
Develop excellence in continuous improvement



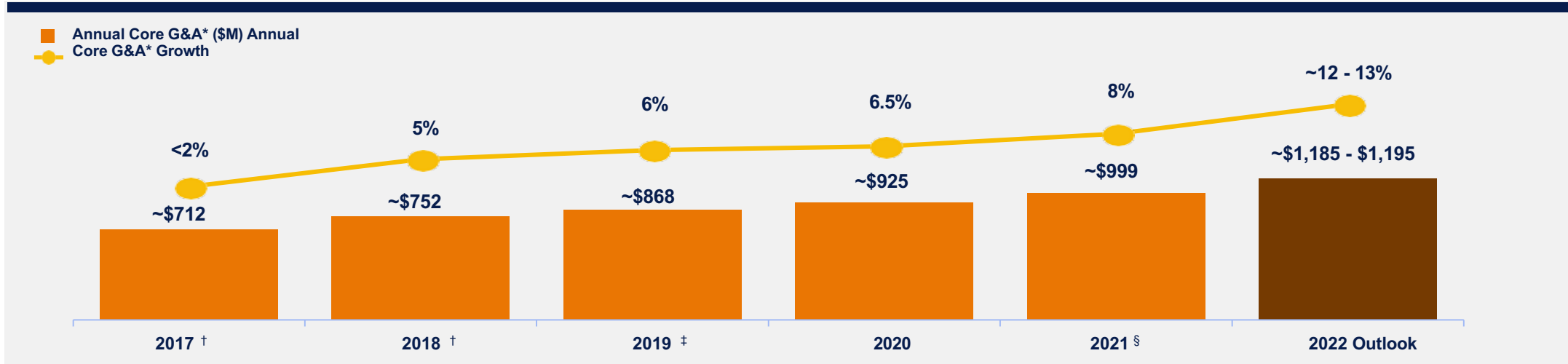
## Helping advisors run the most successful businesses in the industry

Raise quality of execution and likelihood of success through our Services Group

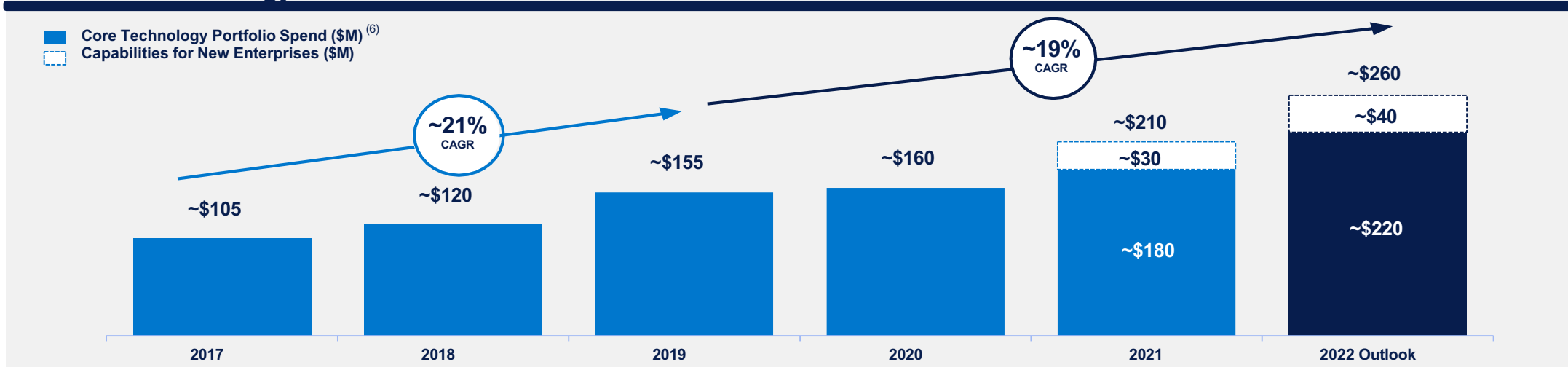
—  
Deliver comprehensive financial advice and planning services

—  
Unlock growth, succession and protection through innovative growth and capital solutions

# We are advancing capabilities to enhance your advisor value proposition











## Focus on Technology



† Prior to NPH and AdvisoryWorld  
 ‡ 2019 Core G&A\* growth is based on the Company's total 2018 Core G&A\*  
 § Prior to Waddell & Reed

# Recent Industry Activity and Trends

TREND	LPL RESPONSE
 <p><b>Financial Planning Tools</b> Based on advisor feedback, FP tools deliver the highest ROI compared to other software in the tech stack</p>	 <p><b>Establishing New Partnerships</b> to provide more robust software support and increased availability</p>
 <p><b>SEC Regulations</b> proposed 32 rules in 2022 (vs. 11 in 2021) and is expected to propose a similar amount in 2023</p>	 <p>LPL participated in the comment letter process, <b>advocating</b> for a narrower definition of covered functions so our advisors can continue to use their preferred vendors without significant disruption.</p>
 <p><b>Retiring Advisors</b> Nearly 40% of advisors in the RIA channels anticipate retiring or stepping back from their businesses over the next decade.</p>	 <p><b>LPL Succession Planning Group</b> Provides assistance to help you sell your practice and grow your practice through the strategic acquisition of other practices</p>
 <p><b>Growth of RIA Landscape</b> By 2026 RIAs are projected to manage 33% of advisor assets</p>	 <p><b>LPL is committed to our custody offering as an emerging player</b></p>

# HOW IS LPL DIFFERENT?

## LPL's differentiators from other custodians, broker dealers, and financial institutions

- **We don't have a direct consumer business** - Our only business is helping advisors succeed. Unlike other leading custodians, we do not offer a direct-to-consumer business and we will never compete for your clients.
- **Our advisor-centric business model** – We're not a bank, we have no investment or market-making activities- *100% of our focus and investment is on supporting financial advisors.*
- **We don't have proprietary products** - We'll never push advisors to sell our products and act in a way not in the best interest of their clients. Our fiduciary duties are aligned with yours.
- **We don't sell order flow** – Our advisors can rest assured they're getting the best execution possible.
- **We're a value-driven custody provider** - LPL offers value-added services and delivers an elevated supported feel in terms of relationship management, service etc. to help you service your clients more efficiently

# EXPERIENCE MORE WITH LPL FINANCIAL

## LPL is the only custodian with an integrated brokerage offering that doesn't rely on another firm

Today, and for years to come, CGAN Advisors can depend on LPL to deliver:



**A comprehensive custody platform** to support both fee-only and hybrid firms. Hybrid firms will be able to provide their clients with one consolidated statement that combines advisory and brokerage accounts.



**Award-winning technology and an open architecture platform** that allow you to customize your digital experience with leading third-party platforms.



An assigned Service360 team exclusively focused on delivering you **a personal, direct, and specialized service experience.**



**A dedicated relationship manager** to support strategic growth initiatives and ensure maximum benefit of LPL's resources.

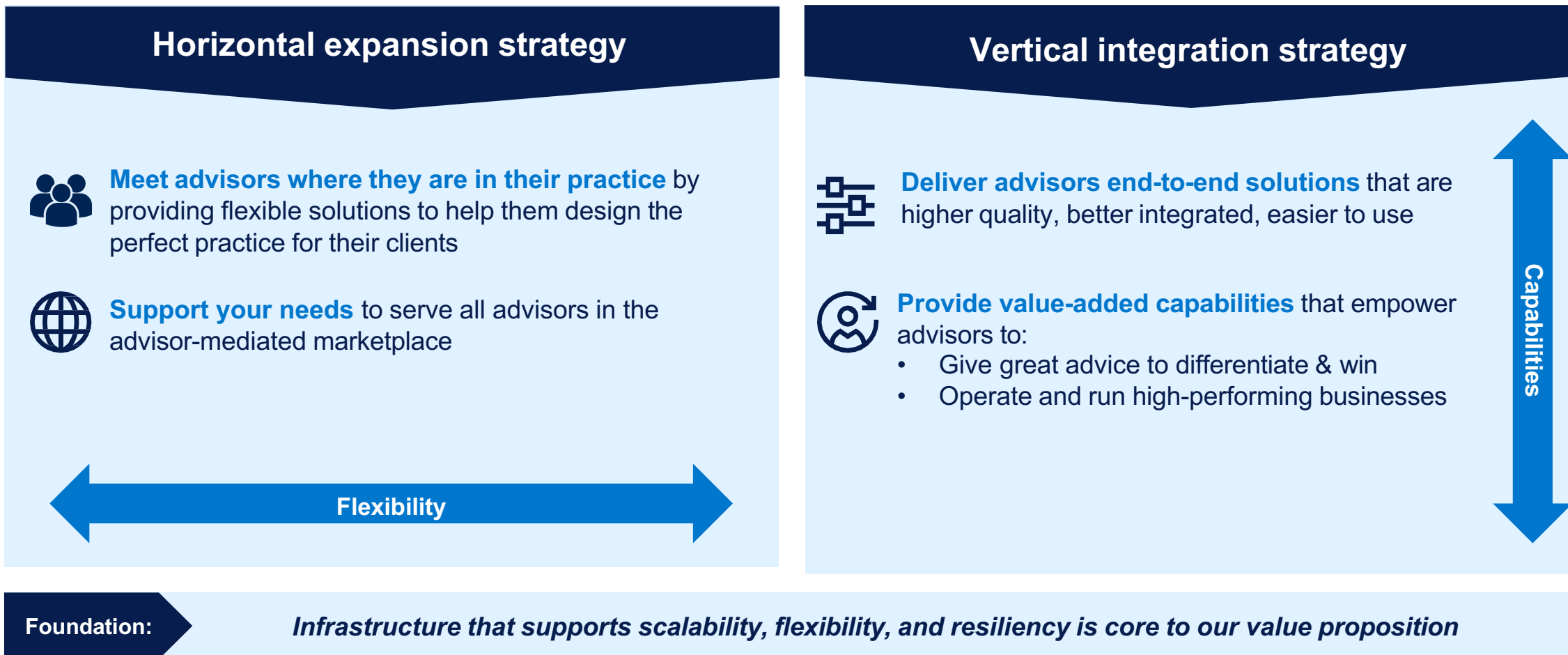


**Industry-leading practice management solutions**, with preferred access to hands-on, dedicated experts who support your RIA's ongoing operations.

All capabilities are bundled under **one strategically aligned platform fee that's designed to grow with your business**, ensuring we're only successful when you're successful.



# We are providing value-added capabilities for CGAN advisors



# Our operating platform delivers industry-leading flexibility and integrated workflows

## Lead with choice and flexibility

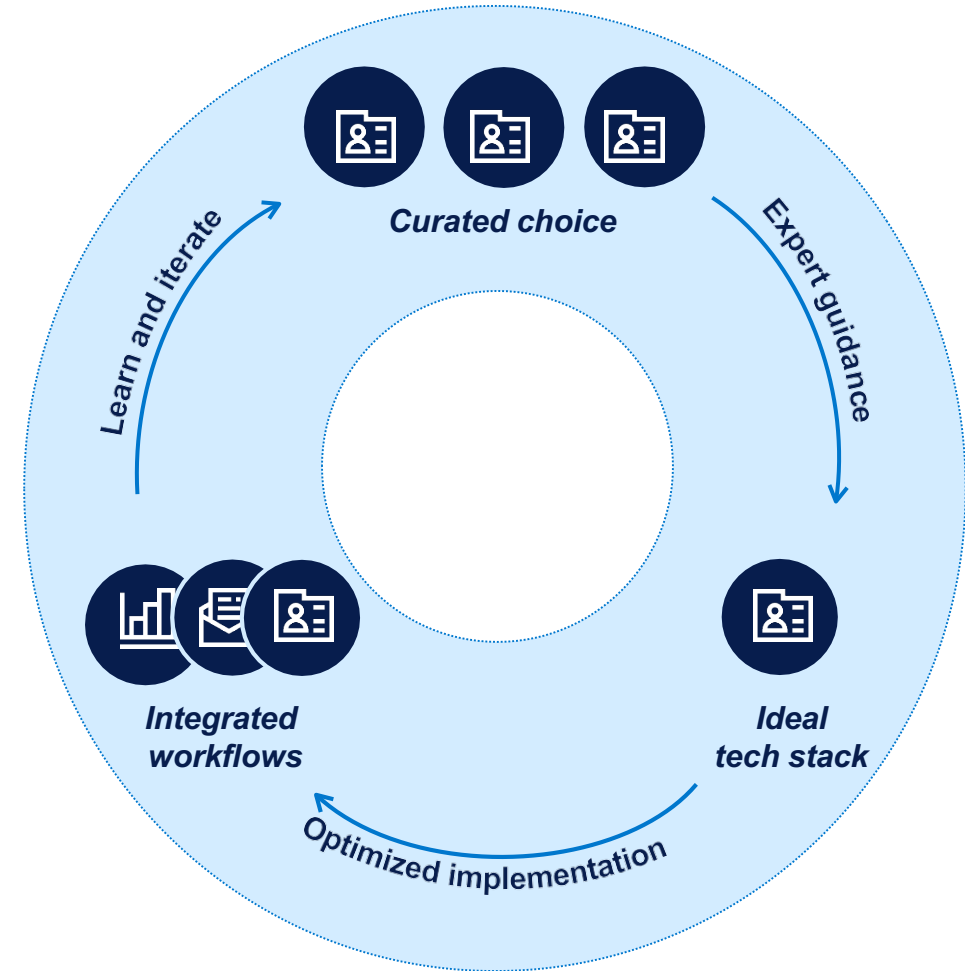
- Promote optionality by integrating a broad array of third-party tools
- Design and deliver proprietary capabilities as needed

## Guide advisors to best-fit solutions

- Leverage unique expertise to match advisors to the right capabilities
- Guide advisors to optimized solutions, with an emphasis on human support

## Streamline integrated workflows

- Make it easy for advisors to execute seamlessly across our ecosystem
- Provide access to practice management insights to drive advisor growth



# LPL capabilities to support your growth

## Technology Consulting

These experienced tech experts help with the evolution of your tech stack.

## Financial Planning

Grow your financial planning practice and ensure you can answer all your clients' questions with the support of our CERTIFIED FINANCIAL PLANNER (CFP®) professionals.

## LPL Research

Access one of the industry's largest independent research teams, who provides financial advisors with the information needed to help investors pursue their unique goals.

## Marketing Consulting

The team can evaluate and help optimize your current marketing efforts, collaborate with you to develop a brand, and introduce you to new tools and strategies.

## Private Client and Private Trust Company

Compete for, win, and retain high-net-worth clients with access to specialized experts who can give you advice and implementation strategies for this market.

## Wealth Consulting

Work with a local regional consultant to find the support, tools, and resources necessary to serve additional assets among existing clients and seek new growth opportunities.

# Get back time and enhance your capabilities

Our services are engineered specifically to help you with time-consuming tasks. This leaves you free to maximize your time, focus on your clients, and impact your business in ways that matter most.



# Where is LPL headed, what's on the horizon?

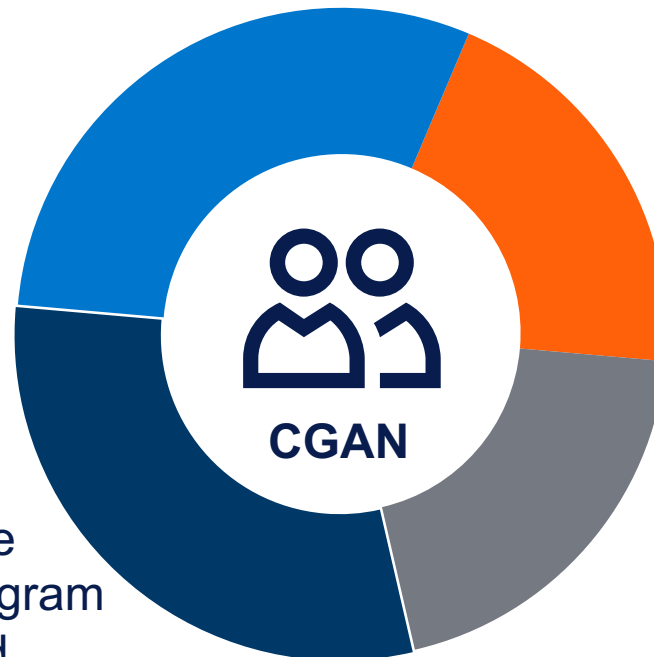
Advisors are at the center of everything we do—we invest in our partnership with you

## Managing Your Practice

- Succession Planning and Advisor Services
- Streamlined dashboard for all users to check status, resend, or cancel eSignature agreements as needed

## Caring for You

- Sign up your support staff for the Assistant Skills Certification Program
- Automate OBA submissions and approvals
- Experience new Branch Exams, including a pre-audit questionnaire to streamline examinations



## Managing Your Clients

- New tooling integrations on LPL's Account View 2.0 platform
- Integrated cash management solutions
- New eSignature dashboard with Adobe Sign

## Managing Your Wealth

- Expanded equity separately managed account (SMA) strategy options
- Integrated proposal generation tool
- Tax planning services

# Questions

**THANK YOU**



## **Gary Carrai, CFA**

Executive Vice President  
Advisor Business Strategy  
LPL Financial

Gary Carrai is the Executive Vice President of Advisor Business Strategy, with a specific focus on growth and development of advisory business lines including, RIA custody, corporate RIA, Strategic Wealth, and W2 affiliations.

Gary has had previous leadership roles at LPL, including oversight of investment and technology partnerships, the retirement plan business, and product ownership of the centrally managed platforms. Prior to joining LPL, Gary was a co-founder of Fortigent, a company that provides performance reporting, research and practice management to registered investment advisors and banks. Earlier in his career, Gary was a financial advisor with a fast growing RIA/Multi-Family Office (Lydian Wealth Management).

Gary has a Bachelor of Science degree in Finance from Indiana University of Pennsylvania and is a Chartered Financial Analyst (CFA) and a member of the CFA Institute and the Washington Society of Investment Analysts (WSIA). He lives in Charlotte, NC with his wife and three children and is a die-hard Pittsburgh Steelers fan.